

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	189	categor\$4 NEAR4 (collaps\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/01/08 07:18
L2	45	1 AND "707"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/01/08 07:06
L3	2	categor\$4 NEAR4 (cut WITH paste)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2007/01/08 07:19
S1	16	("20040083232" "20040083191" "20040083213" "20050102569" "20050228790" "20050229150" "20050234959" "20050228774").pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 14:57
S2	2	"5765033".pn.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 17:57
S3	5028	(email e-mail) NEAR4 respon\$4	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:05
S4	709	((email e-mail) NEAR4 respon\$4).ti, ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:05
S5	15	S4 AND "707"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:07
S6	638	(email e-mail) NEAR4 classif\$8	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:09
S7	205	((email e-mail) NEAR4 classif\$8).ti,ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:09

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S8	6	S7 AND "707"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:11
S10	28	S6 AND (recommendation\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:12
S11	5034	(recommendation\$1).ti,ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:13
S12	269	(recommendation\$1 AND (email e-mail message\$1)).ti,ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 18:13
S13	4	S12 AND "707"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:20
S14	85	schedul\$4 NEAR4 "service order"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:21
S15	2	(schedul\$4 NEAR4 "service order") WITH (email\$4 e-mail\$4 message\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:22
S16	196	(schedul\$4 NEAR4 service\$1) WITH (email\$4 e-mail\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:29
S17	22	((schedul\$4 NEAR4 service\$1) WITH (email\$4 e-mail\$4)).ti,ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:22
S18	27	S16 AND "707"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:27
S19	42	S16 AND "705"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:27

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S20	3	(schedul\$4 NEAR4 service\$1) WITH (email\$4 e-mail\$4) WITH respon\$4	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:30
S21	10	(schedul\$4 NEAR4 appointment\$1) WITH (email\$4 e-mail\$4) WITH respon\$4	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/09/26 19:30
S22	209	(SAP near2 AKTIENGESELLSCHAFT).as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/10/06 17:32
S23	24	((email\$1 e-mail\$1) NEAR2 response NEAR2 management\$1 NEAR2 system\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:01
S24	35	((email\$1 e-mail\$1) NEAR2 response NEAR2 management\$1 NEAR2 system\$1) erms) AND (classif\$7 categor\$7)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:01
S25	35	((email\$1 e-mail\$1) NEAR2 response NEAR2 management\$1 NEAR2 system\$1) erms) AND (classif\$8 categor\$8)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:27
S26	2133	(classif\$8 categor\$8) AND (faq faqs (frequently ADJ2 asked ADJ2 question\$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:07
S27	392	S26 AND "707"/\$.ccis.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:07
S28	75	(classif\$8 categor\$8) NEAR8 (faq faqs (frequently ADJ2 asked ADJ2 question\$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:17
S29	22711	(creat\$3 generat\$4 build\$3) NEAR4 (classif\$8 categor\$8)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:18
S30	1656	user\$1 NEAR4 (creat\$3 generat\$4 build\$3) NEAR4 (classif\$8 categor\$8)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:18

## EAST Search History

S31	8	(user\$1 NEAR4 ((creat\$3 generat\$4 build\$3) NEAR4 (classif\$8 categor\$8))) NEAR4 gui	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:20
S32	1716	(user\$1 NEAR4 ((creat\$3 generat\$4 build\$3) NEAR4 (classif\$8 categor\$8)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:20
S33	207	(user\$1 NEAR4 ((creat\$3 generat\$4 build\$3) NEAR4 (classif\$8 categor\$8))).ti,ab.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:20
S34	22	S33 AND "707"/\$.ccls.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:23
S35	16796	"707"/\$.ccls. AND (classif\$8 categor\$8)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:23
S36	841	S35 AND (add\$3 NEAR4 categor\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:24
S37	43	S36 AND (((creat\$3 defin\$4 associat\$4) NEAR4 link\$1) NEAR4 categor\$4)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:33
S38	1523	((email\$1 e-mail\$1) NEAR4 (categor\$8 classif\$8))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:34
S39	1998	((email\$1 e-mail\$1 faq faqs (question\$1 NEAR2 answer\$1)) NEAR4 (categor\$8 classif\$8))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:34
S40	172	S39 AND ((customiz\$8 modif\$8) NEAR4 (classif\$8 categor\$8))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:41
S41	1595	(classif\$8 categor\$8) NEAR4 (user\$1 NEAR2 interface\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:42

## EAST Search History

S42	67	S41 AND ((classif\$8 categor\$8) NEAR4 knowledge\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 15:49
S43	88	S41 AND ((classif\$8 categor\$8) NEAR4 customiz\$7)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:02
S44	1	"09353896"	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:08
S45	279	siebel.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:08
S46	23	S45 AND (email e-mail)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:11
S47	429	(graphical NEAR2 user\$1 NEAR2 interface\$1) NEAR6 (classi\$7 categor\$7)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:12
S48	93	S47 AND ((add\$3 delet\$4 modif\$7 edit\$4) NEAR4 (category categories))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:13
S49	145	((email\$1 e-mail\$1) NEAR2 response NEAR4 system\$1) erms ) AND (classif\$8 categor\$8)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 16:28
S50	1635	(classif\$8 categor\$8) NEAR4 (email\$1 e-mail\$1 (incoming\$1 NEAR2 message\$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:18
S51	223	S50 AND ((question\$1 NEAR4 answer\$1) faq faqs (frequently ADJ2 asked ADJ2 question\$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 17:44
S52	213	S50 AND ((question\$1 NEAR2 answer\$1) faq faqs (frequently ADJ2 asked ADJ2 question\$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 17:31

## EAST Search History

S53	20	S51 AND ((classif\$8 categor\$8) NEAR6 ((question\$1 NEAR4 answer\$1) faq faqs (frequently ADJ2 asked ADJ2 question\$1)))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 17:45
S54	101	S50 AND (customer\$1 NEAR4 support\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 17:55
S55	13151	(classif\$8 categor\$8) NEAR4 (email\$1 e-mail\$1 message\$1 request\$1 question\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:19
S56	1609	S55 AND (customer\$1 NEAR2 service\$1)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:19
S57	985	S56 AND (solution\$1 suggestion\$1 recommend\$)	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:20
S58	96	S56 AND ((solution\$1 suggestion\$1 recommend\$) NEAR8 (agent\$1 representative\$1 expert\$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:20
S59	96	S57 AND ((solution\$1 suggestion\$1 recommend\$) NEAR8 (agent\$1 representative\$1 expert\$1))	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:45
S60	279	siebel.as.	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:45
S61	2	S55 AND S60	US-PGPUB; USPAT; EPO; JPO; DERWENT; IBM_TDB	OR	OFF	2006/12/22 18:45